

Concierge Services



Hours: Monday – Friday 6:00am - 8:30pm
Saturday & Sunday & Holidays: 7:30am – 4:00pm

Contact: 513-636-5009

concierge@cchmc.org

Burnet Campus:

Location A Family Resource Center

Location D Welcome Center (M-F 6:00am – 5:00pm)

Complimentary Area Attractions For Traveling Families*

Complimentary tickets MUST be picked up in the **Family Resource Center (Burnet A1 & Liberty)**
or **Welcome Desk D (Burnet)**

*For eligible families who live outside the eight surrounding counties.

Excluded counties: OH: Hamilton, Clermont, Butler, Warren; KY: Boone, Kenton, Campbell; IN: Dearborn

Cincinnati Zoo & Botanical Garden – 3400 Vine St. Cincinnati, OH 45220 ~
513-281-4700

<http://cincinnati-zoo.org>

- 3 minutes from Burnet Campus; 40 minutes from Liberty Campus
- **Complimentary Tickets:** 2 tickets once every three months per family
- **Additional Discounted Ticket Options (Must be purchased online at the link below. Cannot be used at walk up window.):** \$5 off per adult, \$2 off per child and senior (ages 2-12 and 65+) + \$4 Online Convenience Fee per Order



Order: <https://store.cincinnati-zoo.org/WebStore/Account/GroupSalesLogin.aspx?CG=gsgad&C=cpr>

- Click the orange “Buy Tickets” button under Corporate Discounts
- **Family Promo Code:** **chfamily**
- **Staff Promo Code:** **cchmc**
- **Standard Rate Tickets:** Varies by date: <http://cincinnati-zoo.org/prepare-for-your-zoo-visit/>
 - Parking: \$10/vehicle
- **Hours of Operation:**
 - January 3 – November 16: 10am – 5pm
 - November 17 – January 7 (Festival of Lights):
 - Sun-Thurs 10am – 9pm
 - Fri-Sat 10am – 10pm

Underground Railroad Freedom Center – 50 East Freedom Way, Cincinnati, OH 45202 ~ 513.333.7500
<http://freedomcenter.org/>

- 11 minutes from Burnet Campus; 40 minutes from Liberty Campus
- **Complimentary Tickets:** Up to 4 tickets per family once per month
- **Standard Rate Tickets:** \$16.50/adult, \$11.50/child (ages 3-12), \$14.00/Senior (60+)
- **Hours of Operation:**
 - Wed-Sun: 10am – 5pm, Last entry at 4:30pm
 - Closed **Monday** and **Tuesday**



Cincinnati Museum Center – 1301 Western Ave. Cincinnati, OH 45203 ~ 513-287-7000

<https://www.cincymuseum.org>

- 13 minutes from Burnet Campus; 40 minutes from Liberty Campus
- **Complimentary Tickets:** Up to 4 tickets per family once per month for Cincinnati History Museum, Duke Energy Children’s Museum, and Museum of Natural History and Science (does not include OMNIMAX Theater or special exhibits)
- **Additional Discounted Ticket Options:** \$3.50 off per adult, \$3.50 off per child (ages 3-12)
 - Ominmax Film: \$1 off all ages
- **Order** <https://tickets.cincymuseum.org/cincymuseum>
 - Select date of visit and number of tickets
 - In the cart, enter Promo Code **CincyChildrensHospital**
- **Standard Rate Tickets:** \$22.50/adult, \$15.50/child (ages 3-12) & senior (60+)
 - Parking: \$6/vehicle
- **Hours of Operation:**
 - 10am – 5pm
 - Closed **Tuesday** and **Wednesday**
 - Closed Thanksgiving and Christmas



**Cincinnati
Museum
Center**

Cincinnati Reds Hall of Fame – 100 Joe Nuxhall Way, Cincinnati, OH 45202 ~ 513-765-7926

<https://www.mlb.com/reds/hall-of-fame>

- 12 minutes from Burnet Campus; 40 minutes from Liberty Campus
- **Complimentary Tickets:** Up to 4 tickets per family once per month
- **Standard Rate Tickets:** \$12/adult (ages 4-60), \$10/senior (ages 60+), Children 12 and Under Free
- **Hours of Operation (Regular Season: April – September):**
 - Game Days: Afternoon Games – 10am until two hours after the game; Night Games – 10am – 8pm
 - Sat/Sun Non-Game Days: 10am – 5pm
 - Closed Non-Game Day Weekdays
 - Reds Game-Day Schedule: <https://www.mlb.com/reds/schedule>
- **Hours of Operation (Off-Season: October – March):**
 - Tues-Sun: 10am – 5pm



American Sign Museum- 1330 Monmouth Ave, Cincinnati, OH 45225 ~

<https://www.americansignmuseum.org/>

- 12 minutes from Burnet Campus; 30 minutes from Liberty Campus
- **Complimentary Tickets:** Up to 4 tickets per family once per month (limit 4 families per month)
- **Additional Discounted Offer:** \$5 discount per ticket (**Must be obtained through Concierge Services.**)
- **Standard Rate Tickets:**
 - \$20/Adult
 - \$15/Seniors (65+)
 - \$10/Students (with a valid student ID)
 - \$10/Military/First Responder
 - Three children (12 & Under) are free with each adult ticket.
- **Hours of Operation:**
 - Wed-Sun: 10am-4:00pm
 - Closed Mon-Tues & Major Holidays



Cincinnati Fire Museum – 315 W Court St. Cincinnati, OH 45202 ~ 513-621-5553

<http://www.cincyfiremuseum.com/>

- 13 minutes from Burnet Campus; 40 minutes from Liberty Campus
- **Complimentary Tickets:** Up to 4 tickets per family once per month
- **Standard Rate Tickets:**
 - \$8/adult
 - \$7/seniors (65+)
 - \$6/child and senior (ages 7-17)
- **Hours of Operation:**
 - Tues-Sat: 10am – 4pm
 - Closed Sun-Mon & Major Holidays



Jump & Jack's – 7102 Office Park Dr. West Chester, OH 45069 ~ 513-779-5867

www.jumpandjacks.com

- 30 minutes from Burnet Campus; 5 minutes from Liberty Campus
- **Complimentary Tickets:** Up to 4 tickets per family once per month
- **Standard Rate Tickets:** Mon-Fri (ages 3+)- \$4/toddler (crawling to 2), \$10/child, Fri 5pm-Sun- \$12/child, Free for Adults
- **Jack's Playground** is available for children 3-11
- **Toddler Zone** is available for children who can crawl or walk, up to age 2, and their parents or guardians only.
- **Hours of Operation:**
 - Mon – Thurs: 9:30am – 8pm
 - Fri – Sat: 9:30am – 9pm
 - Sun: 11:30am – 8:00pm



The WEB Extreme Entertainment – 7172 Cincinnati Dayton Rd. West Chester, OH 45069 ~ 513-860-2882

<http://www.funattheweb.com/>

- 30 minutes from Burnet Campus; 5 minutes from Liberty Campus
- **Complimentary Tickets:** Up to 6 tickets per family once per month; each ticket is good for one round of mini golf or 16 arcade game credits. Additional options available for purchase (see below).
- **Standard Rate Tickets:**
 - Go-Karts, Laser Tag, Mini Golf \$9.00
 - ValoJump \$7
 - Mini Bowling, Climbing Wall \$5.00
 - Escape Rom \$12
- **Hours of Operation:**
 - Sun – Thurs: 11am – 10pm
 - Fri – Sat: 11am – 12am



Cincinnati Nature Center – 4949 Tealtown Rd. Milford, Ohio 45150 ~ 513-831-1711

www.CincyNature.org

- 30 minutes from Burnet Campus; 36 minutes from Liberty Campus
- Cincinnati Nature Center features a 1.6 acre Nature Playscape, 20 miles of hiking trails on 1,800 acres of forests, fields, streams, and ponds.
- **Complimentary Tickets:** Car load pass once per quarter; additional tickets available at 50% discount
- **Standard Rate Admission:**
 - Adults: \$10
 - Seniors 65+/Active Military: \$8
 - Children 4-12 years old: \$6
 - Children 3 years old and younger: Free
- **Hours of Operation:**
 - **January/November:** 8am-5:30
 - **February:** 8am-6pm
 - **March/September:** 8am-7:30pm
 - **April:** 8am-8pm
 - **May/August:** 7am-8:30pm
 - **June/July:** 7am-9pm
 - **October:** 8am-7pm
 - **December:** 8am-5pm



Cincinnati Observatory – 3489 Observatory Place, Cincinnati, OH 45208 ~ 513-321-5186

<http://www.cincinnatiobservatory.org/>

- 15 minutes from Burnet Campus; 40 minutes from Liberty Campus
- The Cincinnati Observatory Center is known as ‘The Birthplace of American Astronomy.’ It houses one of the oldest working telescopes and was the first public observatory in the western hemisphere.
- **Complimentary Tickets:** Up to 4 tickets per family once per month
- **Standard Rate Tickets:** \$10 adult, \$5/kid, \$5/senior, \$5/veteran
- **Complimentary tickets can be used on the following days and times:**
 - Tuesday, Thursday and Sunday
 - Tours at 12:00pm, 1:00pm, and 2:00pm



Additional Free Area Attractions

(Free and open to the public – no tickets required.)

Cincinnati Art Museum – 953 Eden Park Dr. Cincinnati, OH 45202 ~ 513-721-2787

<http://www.cincinnatiartmuseum.org/>

- 10 minutes from Burnet Campus; 35 minutes from Liberty Campus
- **Hours of Operation:**
 - Tue-Sun: 11:00am – 5pm
 - Thursday: 11am – 8pm
 - Closed Mon.
- **Family Events:**
 - Family First Saturdays: 12pm-4pm
 - First Saturday of every month.
 - Wee Wednesdays: 10am-12pm
 - Last Wednesday of every month.



Contemporary Arts Center – 44 E. 6th St. Cincinnati, OH 45202 ~ 513-345-8400

<http://www.contemporaryartscenter.org/>

- 10 minutes from Burnet Campus; 30 minutes from Liberty Campus
- **Hours of Operation:**
 - Sat-Mon: 10am-4pm
 - Tue: Closed
 - Wed-Fri: 10am-9pm
- **Family Attraction:**
 - UnMuseum – CAC's multigenerational learning space.



Findlay Market – 1801 Race St. Cincinnati, OH 45202 ~ 513-665-4839

<http://www.findlaymarket.org/>

- 10 minutes from Burnet Campus; 30 minutes from Liberty Campus
- Findlay Market is Ohio's oldest continuously operated public market and one of Cincinnati's most cherished institutions, welcoming more than a million visitors a year.
- **Hours of Operation:**
 - Tues-Fri: 9am-6pm
 - Sat: 8am-6pm
 - Sun: 10am-4pm
 - Mon: Closed



Clifton Cultural Arts Center – 3711 Clifton Ave. Cincinnati, OH 45220 ~ 513-497-2860

www.cliftonculturalarts.org

- 10 minutes from Burnet Campus; 30 minutes from Liberty Campus
- CCAC is a collaborative, regional arts center fueled by shared passion and a singular belief – that the collective experience of creative and artistic expression brings together diverse communities and nurtures more inspired, more insightful children and adults.
- **Hours of Operation:**
 - Mon-Thurs: 10am-7pm
 - Fri: Closed
 - Sat: 9am-12pm
 - Sun: Closed



Jungle Jim's Market – 5440 Dixie Hwy, Fairfield, OH 45014 & 4450 Eastgate S Dr. Cincinnati, OH 45245 ~ 513-674-6000

<http://junglejims.com/>

- Fairfield Location: 30 minutes from Burnet Campus; 20 minutes from Liberty Campus
- Eastgate Location: 30 minutes from Burnet Campus; 40 minutes from Liberty Campus
- With two locations, more than 500,000 square feet combined, hundreds of thousands of products, and over 70 countries represented, Jungle Jim's International Market is locally grown, but internationally known. A destination for foodies, tourists, and weekly shoppers alike; from just around the corner to across the pond and beyond. Everyone who walks through the doors can shop without borders.
- **Hours of Operation:**
 - Mon-Sun: 8am-10pm



Local Parks

Smale Park/Sawyer Point – West Mehring Way, Cincinnati, OH 45202 ~ 513-745-8444

<https://www.cincinnati-oh.gov/cincyparks/visit-a-park/find-a-parkfacility/smale-riverfront-park/>

- 10 minutes from Burnet Campus; 30 minutes from Liberty Campus
- Located on 45-acres along Cincinnati's downtown riverfront, park features include splash grounds and water play areas, playground, picnic area and Carol Ann's Carousel.
- **Hours of Operation:**
 - Mon-Sun: Dawn-Dusk



Inwood Park – 2308 Vine St. Cincinnati, OH 45219

<https://www.cincinnati-oh.gov/cincyparks/visit-a-park/find-a-parkfacility/inwood-park/>

- 7 minutes from Burnet Campus; 30 minutes from Liberty Campus
- Park features the biggest all-inclusive playground, PNC Grow up Great Playground, a small lake, first come first serve picnic shelter, and a paved walking path.
- **Hours of Operation:**
 - Mon-Sun: Dawn- Dusk



Ault Park – 5090 Observatory Ave. Cincinnati, OH 45208

<https://www.cincinnati-oh.gov/cincyparks/visit-a-park/find-a-parkfacility/ault-park/>

- 15 minutes from Burnet Campus; 30 minutes from Liberty Campus
- Providing picnic facilities, nature trails and children's play areas, Ault Park adds to its attractions with a splendid pavilion, lookout point and beautiful gardens. Ault is one of Southwest Ohio's premier parks and hosts events such as the Concours d' Elegance Car Show, as well as summer dances and a community July 4th celebration.
- **Hours of Operation:**
 - Mon-Sun: Dawn-Dusk



Washington Park – 1230 Elm St. Cincinnati, OH 45202

<https://washingtonpark.org/>

- 10 minutes from Burnet Campus; 25 minutes from Liberty Campus
- Cincinnati's second oldest park, located in the heart of Over-the-Rhine.
- **Hours of Operation:**
 - 6am-11pm
 - <https://washingtonpark.org/events-at-the-park/>



Eden Park - 950 Eden Park Dr. Cincinnati, OH 45202 ~ 513-352-4080

<https://www.cincinnati-oh.gov/cincyparks/visit-a-park/find-a-parkfacility/eden-park/>

- 15 minutes from Burnet Campus; 35 minutes from Liberty Campus
- Home to the Cincinnati Art Museum, Cincinnati Playhouse in the Park and the Krohn Conservatory, Eden Park is one of the most popular of the Cincinnati Parks. Landmarks within the park include Hinkle Magnolia Garden, which features a picturesque gazebo, memorial tree groves and paths, Mirror Lake and the Bettman Fountain.
- **Hours of Operation:**
 - Dawn-Dusk



French Park - 3012 Section Rd, Cincinnati, OH 45237 ~ 513-357-2604

<https://www.cincinnati-oh.gov/cincyparks/visit-a-park/find-a-parkfacility/french-park/>

- 20 minutes from Burnet Campus; 30 minutes from Liberty Campus
- French Park has miles of hiking trails, creeks, meadows and wooded hillsides, a shelter and a distant view of Cincinnati. The park is in Amberley Village.
- **Hours of Operation:**
 - Dawn-Dusk



Summit Park –Glendale Milford Road, Blue Ash, OH 45242 ~ 513-357-2604

<http://www.summitparkblueash.com/>

- 25 minutes from Burnet Campus; 15 minutes from Liberty Campus
- Located in the center of Blue Ash, is a 130-acre world-class park project where visitors will enjoy interactive programming, unique learning opportunities and year-round experiences in one of the region's most beautiful settings. It contains three restaurants, a state-of-the-art playground, nature trails, and a free observation tower.
- **Hours of Operation:**
 - Mon-Sun: Dawn-Dusk
- **Family Attractions**
 - Nature PlayScape/Playground
 - Farmers Market every Wednesday 3:30pm-7pm



West Fork Park- 4764 West Fork Road, Cincinnati, OH 45247

<https://www.greentwp.org/west-fork-park>

- 20 minutes from Burnet Campus; 34 minutes from Liberty Campus; 9 mins from Green Township Campus
- Located in Green Township, is 12+ acre park that meets the accessibility guidelines put in place by playground experts and is truly a place space for everyone. Zones include areas like an infant/toddler play area with two imaginative play houses, a colorful maze that also has texture to its walls for those children with sensory issues, a 14-foot mega tower with plenty of chances to climb and slide and perhaps the best feature – a zip line!
- **Hours of Operation:**
 - Mon-Sun: Dawn-Dusk